

Access via WAYF- troubleshooter

First time

First time you link to 'From private internet' you're asked to choose Business Academy Aarhus from a long list of institutions – or 'Erhvervsakademi Aarhus' if you haven't changed language to English.

After this, you'll get access to the database by writing your EAA username and password.

WAYF asks you to choose to 'save and remember' – click 'yes' if you'd like your computer to save your choices. Username and password is not saved for security reasons.

Troubleshooting

The man in the mirror

After typing eaa-username and password: 'Error! Wrong username and/or password' or similar.

Did you choose 'Business Academy Aarhus' from the list of institutions? If not, your eaa-username will not match – and you'll not gain access.

Company PC:

Linking from the library web page: 'The web site is not available' and similar

Some companies have internet settings, that block the remote access to the library databases.

This is a technical solution, you must relay to your company's it-service in order to obtain access:

"The access is controlled by a software module called EZProxy. ○ ○ ○

This EZProxy uses port 2048 for uncypterized http traffic, and port 12048 for SSL traffic.

These ports must be opened."

Everything else

If you don't get access or you hit another log-in-page – please take a screenshot and send this with an explanation to the library: baa-library@baaa.dk